

# **DEPARTMENT NAME: PUBLIC WORKS**

'Delivering Excellence Every Day'

# REPORTING PERIOD: FY 2004-2005 FOURTH QUARTER

I.	PERF	ORMANCE	INITIATIVES
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- II. PERSONNEL STATUS
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ES1-4  Train 95% of all department employees on customer service thru FY 05  Report: 100% of all department employees have been trained on Customer Service. New hires received Customer Service Training as part of the Employee Relation's Department New Hire Orientation.  Year to Date: 100% of employees trained on customer service	Strategic Plan X_ Business PlanBudgeted PrioritiesCustomer ServiceECC ProjectWorkforce DevAudit ResponseOther(Describe
ES1-4  Implement a Feedback/Survey Component of the PWD Customer Service Plan (Attain an overall customer satisfaction rating of 3 on a 1-5 scale)*  Report: Customer Survey Comment cards are in 5 locations and the overall rating was 4.76 out of a possible 5.  Year to Date: 95% response in customer satisfaction	Strategic Plan X_ Business PlanBudgeted PrioritiesCustomer ServiceECC ProjectWorkforce DevAudit ResponseOther(Describe
ES1-4 Enhance traffic flow through the plaza by replacing 100% of all detected malfunctioning c-pass within 24 hours  Report: During the fourth quarter, 100% of the 302 defective devices detected were replaced within 24 hours.  Year to Date: 100% - 2,668 c-pass malfunctions reported and corrected	Strategic Plan X_ Business PlanBudgeted PrioritiesCustomer ServiceECC ProjectWorkforce DevAudit ResponseOther(Describe
ES9-3  Process 100% of contract payments within seven calendar days after contractor signs payment requisition  Report: During the fourth quarter, 100% of all 789 transactions received were processed within seven days of signed payment requisition by contractor.  Year to Date: 98% - 8,236 of 8,374 payments within schedule	Strategic Plan X_ Business Plan Budgeted Priorities Customer Service ECC Project Workforce Dev Audit Response Other (Describe

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NU3-2  97% of county construction sites restored to their original condition within 45 days of completion  Report: During the fourth quarter, 98% of 44 county construction sites were restored to their original condition within 45 days of completion.  Year to Date: 98% - 151 sites restored within schedule	Strategic Plan X_ Business Plan Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe
NU4-2  Respond to 100% mosquito complaints within 24 hours of receipt during dry season  Report: Not applicable for the fourth quarter. Information is reported only during the dry season (1 <sup>st</sup> and 2 <sup>nd</sup> quarters).  Year to Date: 96% - 2,167 of 2,249 responses to complaints	Strategic Plan X_ Business PlanBudgeted PrioritiesCustomer ServiceECC ProjectWorkforce DevAudit ResponseOther(Describe)
Respond to 90% mosquito complaints within 48 hours of receipt during rainy season  Report: During the fourth quarter, there was a 96% response to mosquito complaints within 48 hours. A total of 6,961 complaints were received in the 4 <sup>th</sup> quarter.  Year to Date: 90% - 15,078 of 16,753 responses to complaints	Strategic Plan X_ Business PlanBudgeted PrioritiesCustomer ServiceECC ProjectWorkforce DevAudit ResponseOther(Describe)
NU5-1 Provide 100% landscape maintenance services and litter pick-up on a 36-litter pickup cycle and a 24 landscape maintenance cycle for the following locations:  - 22 Miles of Metrorail - 20 Metrorail Stations - 17 Metromover Stations - 10.9 Miles of MDT Busway - 235 miles of median along the arterial and collector roads  Report: During the fourth quarter, 28%, 10 landscape maintenance and litter pick-up cycles were completed. 33%, 4 of the additional 12 litter pick-up cycles were completed.  (The 24 landscape maintenance cycles include litter pick-up. Only 12 additional litter pick-up cycles are required to fulfill the 36 litter pickup cycles.)  Year to Date: 100% for landscape maintenance and litter pick-up	Strategic Plan X_ Business PlanBudgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe)

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Maintain 99% of all county-planted trees on an annual fertilizing and watering schedule  Report: During the fourth quarter, 21%, 15,931 of 74,578 of the total county-planted trees were watered and fertilized.  Year to Date: 88% - 66,519 of 75,404**  **average number of trees this year	Strategic Plan X_ Business Plan Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe
NU5-1  Provide 85% safety trimming to all trees planted on County rights-of-ways within two days of notification to the department  Report: During the fourth quarter, 71%, 352 of 493 total tree trimming requests for visual obstructions were addressed within two days. The remaining 29% was addressed within seven days.  Year to Date: 76% - 1,418 of 1,877 safety trimming	Strategic Plan X_ Business Plan Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe
NU5-2  Remove 90% of dead trees on county rights-of-ways within 2 days of notification to the department  Report: During the fourth quarter, 70%, 162 of 233 total requests for dead tree removal were addressed within two days. The remaining 30% was addressed within seven days.  Year to Date: 77% - 900 of 1,173 dead trees removed	Strategic Plan X_ Business PlanBudgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe
NU5-2  Complete 85% inspections of gates, closures, and security services in applicable districts every 24 hours  Report: During the fourth quarter, there was 85% completion of inspections of gates, closures, and security services in all applicable districts within the stipulated time frame.	Strategic Plan X_ Business Plan Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe

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NU6-1  Provide 100% of annual maintenance inspections for 30% of all bridges following the state inspection report (61 of 204)  Report: During the fourth quarter, 0% maintenance inspections were performed.  Year to Date: 52% of the bridges (32 total) were inspected	Strategic Plan X_ Business PlanBudgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe
NU6-1  Perform 95% sidewalk asphalt repairs within 30 business days of request receipt  Report: During the fourth quarter, 46% of 203 sidewalk repair requests received were completed using overtime within 30 business days. As a result of the complaints received, 564 of 1,224 vertical separations were patched with asphaltic concrete.  Year to Date: 89% - 5,040 of 5,700 vertical separations	Strategic Plan X_ Business PlanBudgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe
NU6-1  Perform 100% of 9 cycles of roadway sweeping on county maintained arterial roadways  Report: During the fourth quarter, 21%, 1.89 cycles of the nine roadway sweeping required cycles was accomplished.  Year to Date: 65% - 5.84 of 9 cycles performed	Strategic Plan X_ Business PlanBudgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe)
NU6-1  Maintain 4 mechanical cleaning cycles on secondary canal system annually  Report: During the fourth quarter, 1/3 of one mechanical cleaning cycle was completed on 44.6 miles of the secondary canal system. Hurricanes had a major impact on Road. Bridge and Canal performance measures.  Year to Date: 83% - 3.33 of 4 cleaning cycles	Strategic Plan X_ Business Plan Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe)

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Respond to 100% of citizen drain cleaning requests within 6 weeks  Report: During the fourth quarter, 69% of the total 626 drain cleaning requests received were completed resulting in 1,198 drains cleaned and 26,783 L.F of pipes jetted.  Year to Date: 88% of drain cleaning requests completed on schedule	Strategic Plan X_ Business Plan Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe
NU6-1  Perform 99% of pothole patching within 2 days  Report: During the fourth quarter, 96% of 1,149 complaints received were inspected within two days. 1,023 complaints required action and 808 potholes were repaired within the two-day stipulated timeframe. The remaining complaints required no action, as they were a result of improper description of complaint, utility cuts, roadway projects and/or construction underway.  Year to Date: 98% of pothole patching – 3,953 potholes	Strategic Plan X_ Business PlanBudgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe
NU6-1  Complete 95% of requests for aesthetic canal cleaning within 5 business days of request  Report: During the fourth quarter, 89% of the 38 aesthetic canal cleaning requests were received and completed within five business days.  Year to Date: 97% of aesthetic canal cleaning requests – 107 requests	Strategic Plan X_ Business PlanBudgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe
NU6-1  Complete 99% review of commercial paving and drainage plans within four working days of receipt  Report: Within the fourth quarter, 99%, 400 commercial and drainage plans were reviewed within four working days of receipt. Year to Date: 99% of commercial paving and drainage plans – 851 plans reviewed	Strategic Plan X_ Business Plan Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe

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<u>NU6-1</u>	
Perform 97% permitted final inspections within three working days of requests  Report: During the fourth quarter, 98%, 1,877 of 1,915 permitted final inspections were performed within three working days of requests.  Year to Date: 97% - 5,296 of 5,437 inspections	Strategic Plan X_ Business PlanBudgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther
NU6-1  Implement all projects in the 2 year PTP Plan:  • Under design or design complete (FY05 Goal: 90%)  Report: 14 of the total 16 projects are either designed or under design (88%).  Year to Date: 85% of PTP project under design  • Under construction or construction complete (FY05 Goal: 55%)  Report: Six of the total 16 projects are under construction (38%).	Strategic Plan X_ Business PlanBudgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other(Describe
Open PTP Neighborhood contracts (resurfacing, school flashes, signals, sidewalks, ADA drainage, striping etc) – based on original 11 contracts (FY05 Goal: 50%)  Year to Date: 35% of PTP projects under construction  Report: All 11 contracts are being used. Out of the \$10 million in 11 contracts, work orders have been issued for a total of \$7.75 million (77.5%).  Year to Date: 62% of PTP neighborhood projects underway	
NU6-1  Provide 100% maintenance inspections for 130 railroad crossings locations annually  Report: During the fourth quarter, maintenance inspections were completed on 23%, 30 of 130 railroad crossing locations.  Year to Date: 100% - maintenance inspection on all 130 railroad crossing locations	Strategic Plan X_ Business PlanBudgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe

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Respond to 99% of all public requests for license and contractor information within three days  Report: During the fourth quarter, 99% of 1,188 public requests for license and contractor information were responded to within three days.  Year to Date: 99% - 3,863 of 3,902 responses to public requests	Strategic Plan X_ Business Plan Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe
Process 99% of all examinations and license certification applications within deadlines established by the Construction Trades Qualifying Board  Report: During the fourth quarter, 100% of 116 license certification applications were processed within the established timeframes. Year to Date: 100% - 410 license certification applications processed	Strategic Plan X_ Business Plan Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe
NU6-3  Complete 70% design of roadway projects within the time stipulated to finalize each project  Report: During the fourth quarter, 74% of the issued work orders were completed within the stipulated timeframe.  Year to Date: 74% of issued work orders completed on schedule	Strategic Plan X_ Business Plan Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe
Meet the overall project deadlines on the parcels slated for acquisition of 100% of parcels acquired on schedule  Report: During the fourth quarter, a total of 21 parcels were acquired on schedule for various road projects.  Year to Date: 100% of 48 parcels acquired on schedule	Strategic Plan X_ Business PlanBudgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe

DEPARTMENTAL QUARTERLY PERFORMANCE REPORT PUBLIC WORKS **DEPARTMENT NAME:** REPORTING PERIOD: FOURTH QUARTER FY 04-05 NU6-3 Strategic Plan X Business Plan Complete process for 100% road closures within six months of **Budgeted Priorities** request Customer Service Workforce Dev. ECC Project Report: During the fourth quarter, 6 road closing petitions were \_\_ Audit Response processed and completed within six months of the request. \_\_ Other Year to Date: 100% of 21 road closures were processed on (Describe schedule Strategic Plan NU6-3 X Business Plan **Budgeted Priorities** Maintain and expand the horizontal and vertical control network for Customer Service the county Goal: 75 new benchmarks, 200 new control points Workforce Dev. ECC Project yearly, and maintain 2,000 existing points (Overall FY 05 Goal: 55%) \_\_ Audit Response \_\_ Other\_ **Report:** During the fourth quarter: (Describe **Horizontal Program** 16 new GPS control stations set 43 control monuments and section corners will be added to the **Horizontal Control Layer** Year to Date: First six months reported differently Vertical Program 10 new benchmarks were set 37 benchmarks reported destroyed 108 benchmarks have been located and given coordinates using GPS and descriptions have been updated 5 Bench Marks have been updated with new elevations Year to Date: First six months reported differently

#### NU6-3

<u>Update website with 95% of all Plat Committee actions within eight</u> hours

Report: During the fourth quarter, 13 Plat Committee meetings convened this quarter; however, the Web site was updated only 12 times within the required eight hour time frame due to Hurricane Katrina (representing a 92% compliance). The 13 Plat meetings contained a total of 326 items and one meeting was canceled due to Hurricane Katrina.

Year to Date: 96% of Plat Committee actions were updated on website

\_\_Strategic Plan
X\_ Business Plan
\_\_Budgeted Priorities
\_\_Customer Service
\_\_Workforce Dev.
\_\_ECC Project
\_\_Audit Response
\_\_Other\_\_\_(Describe

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	-
Mail out 100% of all detailed Plat Committee actions within two working days of the meeting  Report: During the fourth quarter, (12) Plat Committee meetings convened and 280 out of 299 items of correspondence containing the Plat Committee actions were mailed out. This represents 94% compliance with the requirement to mail out all Plat Committee actions within two working days after the Plat Committee's adjournment.  Year to Date: 93% of Plat Committee actions mailed out	Strategic Plan X_ Business PlanBudgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe
NU6-3  Process and schedule 100% waiver of plats and tentative plat applications for plat committee review in ten days of official receipt  Report: During the fourth quarter of 2005, (87) Tentative Plat and Waiver of Plat applications were processed. All (87) applicants were scheduled for the next available Plat Committee review meeting within the allocated ten day period, representing 100% compliance. Year to Date: 100% of 379 waiver of plats processed on schedule	Strategic Plan X_ Business Plan Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe
NU6-4, NU6-5  Complete design of 40% of all requested traffic calming devices within six months of request with PTP staff  Report: During the fourth quarter, 88% of all requested traffic calming devices was completed within six months of request with existing PTP staff. No additional PTP engineering staff has been hired due to a hiring freeze.  Year to Date: 27% of PTP traffic calming devices designed	Strategic Plan X_ Business PlanBudgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe)
NU6-4, NU6-5  Review and analyze 85% of all plats for traffic circulation and concurrency within four days of receipt  Report: During the fourth quarter, 100% of 281 plats for traffic circulation and concurrency were reviewed and analyzed within four days of receipt.  Year to Date: 100% of 922 plats for traffic circulation and concurrency reviewed and analyzed	Strategic Plan X_ Business Plan Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe)

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TP1-5  Complete 95% traffic engineering studies for requested PTP intersection improvements within three months of receipt  Report: During the fourth quarter, with existing PTP staff, 93%, 27 of 29 traffic engineering studies requests for PTP intersection improvements were completed within three months of receipt. Year to Date: 49% of PTP traffic engineering studies completed on schedule	Strategic Plan X_ Business Plan Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe
TP1-5  Complete 90% of all requests for traffic engineering studies within three months of requests  Report: During the fourth quarter, 82%, 537 of 655 requests for traffic engineering studies were completed within three months of requests.  Year to Date: 87% - 1,874 of 2,156 requests for traffic engineering studies completed on schedule	Strategic Plan X_ Business PlanBudgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe
TP1-5  Complete 100% of Automated Traffic Management System software design & begin project implementation on schedule  Report: During the fourth quarter, the ATMS system management consultant came onboard, furnished a demo version of the complete ATMS software package and began preparations to install one in the field on schedule.  Year to Date: On schedule	Strategic Plan X_ Business Plan Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe
TP1-5  Respond to 90% of all requests for installation, replacement and maintenance of signs within six months of request	Strategic Plan X_ Business Plan Budgeted Priorities Customer Service Workforce Dev. ECC Project

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REPORTING PERIOD: FOURTH QUARTER FY 04-05

#### **TP1-5**

#### Maintain 98% of all arterial street lights operational at all times

Report: During the fourth quarter, Hurricane Katrina caused severe outages, impacting the operational status to 75%. We continue to utilize two contractors to repair hurricane damage and anticipate the completion of the storm restoration by January 2006. Our maintenance contract is in place and is working in tandem with our restoration efforts.

Year to Date: 91% of arterial street lights were operational at all times

# \_\_Strategic Plan X\_ Business Plan \_\_Budgeted Priorities \_\_Customer Service \_\_Workforce Dev. ECC Project

\_\_\_ Audit Response \_\_\_ Other\_

(Describe

#### TP1-5

#### Maintain 98% of traffic signal operational at all times

Report: During the fourth quarter, except during and immediately after the passage of the August and September hurricanes, over 99% of Miami Dade County's 2,625 traffic signals were operational. Also, about 96.5 of the 2,048 online traffic signals were kept operational.

Year to Date: 98% of all traffic signals were operational at all times

\_\_Strategic Plan X\_ Business Plan Budgeted Priorities

Customer Service Workforce Dev.

ECC Project
Audit Response
Other

(Describe

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Explore possibilities for a sidewalk on the NE corner of SW 152nd Street and US 1  Update: Construction completed July 2005.	Strategic PlanBusiness Plan X Budgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe
Resolve drainage issue at SW 62 Avenue from Miami Children's  Hospital to NW 7 Street  Commissioner Sosa has expressed interest in extending the SW 62  Avenue system from SW 18 Street all the way down to Flagler Street.  Update: This is major road reconstruction; funding is provided by the People's Transportation Plan. Design work order issued 1/30/05, design completion estimated January 2006.	Strategic PlanBusiness Plan XBudgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe
Pave NW 58 Street from 102 Avenue to 107 Avenue  Update: Substantially completed; still pending punch list items such as street lighting and traffic signal conduits inspections.	Strategic PlanBusiness Plan X Budgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe

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Proceed with the NW 17 <sup>th</sup> Avenue Bridge refurbishing  Update: Numerous design changes – primarily environmental.	Strategic PlanBusiness Plan X Budgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe
Proceed with NE 2 <sup>nd</sup> Avenue widening from NE 91 Street to NE 105 Street  Update: Under bid.	Strategic PlanBusiness Plan X Budgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe
Proceed with SW 184 <sup>th</sup> Street widening from SW 127 Avenue to SW 147 Avenue  Update: Phase I-SW 127 Avenue to SW 137 Avenue section only. Bids received; bids received were substantially more than in-house estimate. Project will be rebid.	Strategic PlanBusiness Plan X_ Budgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe)
Construct Venetian Toll Plaza and proceed with Rickenbacker Causeway Recreational Facilities Improvement Project  Update: Venetian Toll Plaza opened May 2005, additional lane modifications completed September 2005; Rickenbacker Causeway project design underway.	Strategic PlanBusiness Plan X_ Budgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe)
Construct ADA pedestrian ramps along Curtis Parkway and the circle as necessary  Update: Sidewalks were completed around the circle in January 2003. A maintenance agreement for the ADA pedestrian ramps has been drafted and is under review with the City of Miami Springs.	Strategic PlanBusiness Plan X_Budgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe)

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Install traffic light at Flagler and 117th Avenue	Strate via Dia v
<u>Update:</u> Completed September 2005.	Strategic PlanBusiness Plan X_ Budgeted PrioritiesCustomer ServiceWorkforce DevECC ProjectAudit ResponseOther(Describe)
Install traffic light at NW 52nd Street and NW 97th Avenue	Strategic Plan Business Plan
<u>Update:</u> Completed September 2005.	X_ Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe)
Install traffic light at NW 52nd Street and NW 107th Avenue	Strategic Plan Business Plan
<u>Update:</u> Completed December 2004.	X_ Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe)
Complete NW 74 Street from NW 84 Avenue to 87 Avenue	Strategic Plan Business Plan
<u>Update:</u> Settlement executed; design anticipated to be completed January 2006.	X_ Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe)
Project Name: Employee Participation Projects (EPP)	Strategic Plan Business Plan
Project Number: 835	Budgeted Priorities Customer Service Workforce Dev.
<u>Description</u> : Public Works has implemented several EPP projects department-wide to enhance efficiency and streamline operations.	X ECC Project Audit Response Other
<u>Update:</u> Seven Department divisions (Personnel, RBCM, Mosquito Control, RAAM, Construction, Highway, and Director's Office) commenced with EPP workshops and generated 142 process improvement ideas. To date, 45 ideas were responded to and completed. The remaining ideas are on hold.	(Describe)

DEPARTMENT NAME: PUBLIC WORKS

REPORTING PERIOD: FOURTH QUARTER FY 04-05

#### **Project Name: Customer Service & Technological Improvements**

<u>Description:</u> Technology improvements include, but are not limited to: customer renewal of Causeway Transponders via the Internet; developing software application for handheld computers for Public Works field crews; testing contract bidding on the web; allowing access to recorded plats on the Internet; rewrite of the Traffic Concurrency Geographical System layer, the Traffic Signals and Signs fiber optic upgrade, and electronic document management systems for right-of-way and special taxing districts documents.

# Strategic Plan \_\_ Business Plan \_\_ Budgeted Priorities Customer Service

- \_\_ Workforce Dev.
  X\_\_ ECC Project
- \_\_Audit Response Other

(Describe)

#### **Update:**

- Reevaluating the efficiency gain vs. cost to implement on Causeway Transponders Internet renewal. Conclusion is that its not worth the cost
- Pilot application for street sign inventory on handheld computers completed; pilot application for subdivision inspection is underway.
- Access to recorded plats on the Internet is available on the Clerk of the Board Website; conclusion is that the department will be utilizing this website rather than creating our own
- EDMS is on hold in PWD pending ETSD countywide pilot completion.

**Project Name: Install Light Emitting Diode (LED) Lamps** 

Project Number: 533

**<u>Description</u>**: Replace traffic signal lamps with LEDs to generate electrical savings and increase illumination.

**Update:** Project underway; currently developing testing specifications.

Strategic Plan

- Business Plan
- \_\_\_ Budgeted Priorities Customer Service
- Workforce Dev.
- X\_\_ ECC Project
  Audit Response
- \_\_ Audit Res Other

(Describe)

**Project Name: Contract Web site** 

Project Number: 757

<u>Description</u>: Web enabling of the Department's contract specification bid process.

<u>Update:</u> Project re-prioritized; web enabling completed for plats September 2004. Next web enabling project is surveying vertical benchmarks for the industry. Once these two activities are completed then the contract specification bid process may be reconsidered.

Strategic Plan

- Business Plan
- \_\_ Budgeted Priorities Customer Service
- \_\_ Workforce Dev.
- X\_\_ ECC Project Audit Response
- \_\_ Other\_

(Describe)

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REPORTING PERIOD: FOURTH QUARTER FY 04-05

# PERSONNEL SUMMARY

#### A. Filled/Vacancy Report

	Filled as of Sept.		Ac	tual Nu		of Filled end of		-	positio	ns	
NUMBER OF FULL-TIME	30 of	Current	Quai	Quarter 1		rter 2	Qua	rter 3	Quarter 4		
POSITIONS	Prior Year	Year Budget	Filled	Vacant	Filled	Vacant	Filled	Vacant	Filled	Vacant	
	632	802	674	128	667	135	659	143	660	142	
Part-Time	7	21	7	15	5	17	6	16	3	15	
Temporary	0	О	0	0	О	0	О	0	o	o	
Seasonal	1	3	0	0	1	2	1	2	4	o	

#### Notes:

#### **B.** Key Vacancies

Recruitment of all levels of Engineers continues to be problematic with 4 Traffic Engineer 2 vacancies in the Traffic Engineering Division and ongoing recruitment since 4/04. Also vacant in Traffic Engineering is a Senior Professional Engineer and a Professional Engineer. The Highway Division has 8 vacant Professional Engineer positions and 1 Senior Professional Engineer.

#### C. Turnover Issues

Four of 17 terminations were Engineers as well as two Division Chiefs.

#### D. Skill/Hiring Issues

Finding qualified applicants for all levels of Engineering positions remains a challenge, despite the ability to hire at intermediate pay rates. The hiring freeze that started April 11, 2005, continues to severely curtail hiring.

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REPORTING PERIOD: FOURTH QUARTER FY 04-05

# FINANCIAL SUMMARY (GENERAL FUND - GF 010)

(All Dollars in Thousands)

(All Dollars III II	100	ioariao <sub>j</sub>													
							Current F	is	cal Year 20	04-	05				
		PRIOR		lotal	Quarter 4				Year-to-date						
		YEAR	Annual											% of Annual	
		Actual		Budget	Budget		Actual		Budget		Actual	\$ Variance		Budget	
Revenues														_	
Fees		0		0	0		225		0		804		804	804%	
GF Subsidy	\$	19,533	\$	30,004	\$ 7,501	\$	10,915	\$	30,004	\$	29,226	\$	(778)	97%	
Total	\$	19,533	\$	30,004	\$ 7,501	\$	11,140	\$	30,004	\$	30,030	\$	26	101%	
Expense															
Personnel	\$	19,354	\$	23,864	\$ 6,006	\$	4,000	\$	23,864	\$	21,023	\$	11,773	88%	
Operating		(1,104)		4,166	1,128	\$	6,777		4,166		7,090	\$	(3,563)	170%	
Capital		1,005		1,974	367	\$	138		1,974		1,113	\$	757	56%	
Total	\$	19,255	\$	30,004	\$ 7,501	\$	10,915	\$	30,004	\$	29,226	\$	8,967	97%	

# Equity in pooled cash

(for proprietary funds only) (All Dollars in Thousands)

Fund/	2004-2005											
Subfund	Prior Year	Jul	Aug	Sep								
<u>'</u>												
Total												

# PERSONNEL - FUND 010

	Pos	itions			Funding (4 <sup>th</sup> Quarter)								
				Budge	t	Actua	al						
Budget	Filled	Vacant	% Vacant	Expenditures	Attrition %	Expenditures	Attrition %						
495	403	92	19%										

DEPARTMENT NAME: PUBLIC WORKS

REPORTING PERIOD: FOURTH QUARTER FY 04-05

# FINANCIAL SUMMARY (GENERAL FUND - GF030)

(All Dollars in Thousands)

(All Dollars in Tr	iousanus)										
				Current F	iscal Year 20	04-05					
	PRIOR	Total	Quar	ter 4	Year-to-date						
	YEAR	Annual						% of			
	Actual	Budget	Budget	Actual	Budget	Actual	\$ Variance	Annual			
Revenues											
Fees	\$6,954	\$8,225	\$2,056	\$2,261	\$8,225	\$7,948	(\$277)	97%			
State Asst.	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%			
Total	\$6,954	\$8,225	\$2,056	\$2,261	\$8,225	\$7,948	(\$277)	97%			
Expense											
Personnel	\$5,317	\$6,369	\$1,592	\$150	\$6,369	\$4,760	(\$1,609)	75%			
Operating	\$3,389	\$1,772	\$443	\$1,889	\$1,772	\$3,367	\$1,595	190%			
Capital	\$60	\$84	\$21	\$70	\$84	\$146	\$62	174%			
Total	\$8,766	\$8,225	\$2,056	\$2,109	\$8,225	\$8,273	\$48	101%			

# Equity in pooled cash

(for proprietary funds only) (All Dollars in Thousands)

Fund/	ry runus omy) (7)	2004-		
Subfund	Prior Year	Jul	Aug	Sep
Total				

# Personnel - Fund 030

	Pos	itions		Funding (4th Quarter)								
				Budge	t	Actual						
Budget	Filled	Vacant	% Vacant	Expenditures	Attrition %	Expenditures	Attrition %					
124	119	5	4%									

DEPARTMENT NAME: PUBLIC WORKS

REPORTING PERIOD: FOURTH QUARTER FY 04-05

# FINANCIAL SUMMARY (STORMWATER UTILITY-SU140)

(All Dollars in Thousands)

							Current I	isc	al Year 20	04-(	)5			
	PRIOR		Total		Qua	rter	4				Year-to	-date		
)	YEAR	1	Annual											% of
A	Actual	E	Budget		Budget		Actual		Budget		Actual	\$ Variance	e	Annual
\$	8,600	\$	12,326	\$	3,082	\$	12,000	\$	12,326	\$	12,000	(32	6)	0%
\$	8,600	\$	12,326	\$	3,082	\$	12,000	\$	12,326	\$	12,000	(32	6)	\$ -
\$	4,515	\$	5,409	\$	1,302	\$	1,516	\$	5,409	\$	4,932	(47	7)	91%
	3,488		4,852		1,235	\$	3,537		4,852		6,231	137	79	128%
	252		2,065		545	\$	20		2,065		1,074	(99	1)	52%
\$	8,255	\$	12,326	\$	3,082	\$	5,073	\$	12,326	\$	12,237	\$ (89	9)	99%
												·		

# Equity in pooled cash

(for proprietary funds only) (All Dollars in Thousands)

Fund/	, , , , , , , , , , , , , , , , , , ,	2004-	2005	
Subfund	Prior Year	Jul	Aug	Sep
Total				
Total				

# PERSONNEL - FUND 140

	Pos	itions		Funding (4th Quarter)									
			Budget Act				al						
Budget	Filled	Vacant	% Vacant	Expenditures	Attrition %	Expenditures	Attrition %						
112	85	27	24%										

DEPARTMENT NAME: PUBLIC WORKS

REPORTING PERIOD: FOURTH QUARTER FY 04-05

# FINANCIAL SUMMARY-(CAUSEWAY - ER430)

(All Dollars in Thousands)

All Dollars III Thousands)															
								CURRENT F	is(	CAL YEAR	20	04-05			
		PRIOR		Total		Qua	rter	4				Year-to	-dat	te	
		YEAR		Annual											% of
		Actual		Budget		Budget		Actual	Budget			Actual	\$ Variance		Annual
Revenues															
Fares	\$	5,345	\$	9,642	\$	2,410	\$	1,336	\$	9,642	\$	6,164	\$	(3,478)	64%
Carryover	\$	8,244	\$	-	\$	-	\$	-	\$	-	\$	-			
Total	\$	13,589	\$	9,642	\$	2,410	\$	1,336	\$	9,642	\$	6,164	\$	(3,478)	64%
Expense															
Personnel	\$	2,612	\$	3,781	\$	945	\$	683	\$	3,781	\$	3,255	\$	(526)	86%
Operating		9,412		1,901		475	\$	1,051		1,901		1,906	\$	5	100%
Capital		1,844		3,960		990	\$	184		3,960		1,147	\$	(2,813)	29%
Total	\$	13,868	\$	9,642	\$	2,410	\$	1,918	\$	9,642	\$	6,308	\$	(3,334)	65%

# Equity in pooled cash

(for proprietary funds only) (All Dollars in Thousands)

Fund/	2004-2005									
Subfund	Prior Year	Jul	Aug	Sep						
Total										

# PERSONNEL - FUND 430

(Dollars in Thousands)

	Pos	itions		Funding (4th Quarter)				
				Budge	t	Actual		
Budget	Filled	Vacant	% Vacant	Expenditures	Attrition %	Expenditures	Attrition %	
70	60	10	14%					

DEPARTMENT NAME: PUBLIC WORKS

REPORTING PERIOD: FOURTH QUARTER FY 04-05

# FINANCIAL SUMMARY- SO720

(All Dollars in Thousands)

	·		CURRENT FISCAL YEAR 2004-05												
	RIOR	T	otal		Qua	rter	4	Year-to-date							
Y	EAR	An	ınual											% of Annual	
Ac	ctual	Bu	ıdget		Budget		Actual		Budget	1	Actual	\$	Variance	Budget	
\$	62	\$	37	\$	9	\$	(15)	\$	37	\$	23	\$	(14)	62%	
\$	46	\$	-	\$	-			\$	-	\$	-	\$	-	0%	
\$	108	\$	37	\$	9	\$	(15)	\$	37	\$	23	\$	(14)	70%	
\$	37	\$	7	\$	2	\$	-	\$	7	\$	-	\$	(7)	0%	
	45		15		4	\$	1		15		10	\$	(5)	67%	
	26		15		3	\$	-		15		13	\$	(2)	87%	
\$	108	\$	37	\$	9	\$	1	\$	37	\$	23	\$	(14)		

# Equity in pooled cash

(for proprietary funds only) (All Dollars in Thousands)

Fund/	2004-2005							
Subfund	Prior Year Jul Aug Sep							
Total								

# PERSONNEL - FUND 720

	Pos	itions		Funding (4th Quarter)				
				Budge	t	Actual		
Budget	Filled	Vacant	% Vacant	Expenditures	Attrition %	Expenditures	Attrition %	
1	0	1	100%					

DEPARTMENTAL QUARTERLY PERFORMANCE REPORT
DEPARTMENT NAME: PUBLIC WORKS
REPORTING PERIOD: FOURTH QUARTER FY 04-05

#### STATEMENT OF PROJECTION AND OUTLOOK

The Department projects to be within authorized budgeted expenditures and projects that available revenues will exceed expenses except as noted below:

(Summarize any concern or exception which will prohibit the Department from being within authorized budgeted expenditures and available revenues)

# **DEPARTMENT DIRECTOR REVIEW**

Signature

Department Director

The Department Director has reviewed this report in including the statement of projection and outlook.	n its entirety and agrees with all information	presented
	Date	